Webcam Setup for Online Video Mediation

Our online video mediation system is compatible with both Microsoft Windows and Apple Macintosh operating systems. You will connect to the video mediation system using your web browser to mediate your divorce online.

There is no additional software you need to install. The system is compatible with the most common Web Browsers, including Internet Explorer, FireFox, Chrome, Safari, and Opera.

Many laptops today come with a webcam already installed. If you do not already have a webcam connected to your computer, you can purchase the inexpensive, high-quality webcam we recommend below.

Getting a Webcam for Video Mediation

For a high-quality, inexpensive webcam we recommend the Logitech Webcam Pro 9000. The Logitech Webcam Pro 9000 provides superior video quality and is compatible with Microsoft Windows operating systems. The Logitech Webcam Pro 9000 recently won CNet's Editors Choice Award because of its "winning combination of stellar image quality, easy-to-use software, and a sturdy, stable stand."

The Macintosh-compatible version of this webcam is the Logitech QuickCam Vision Pro. Both webcams provide excellent video quality for video mediation. Both webcams can be purchased for less than $90 online or in your local computer or office supply store.

The webcam’s adjustable stand allows you to set up the webcam on your desk or on top of your desktop’s monitor or laptop screen. Installation is straightforward. Just install the webcam software and plug the webcam into an available USB port.

Connecting to the Video Conference System

Once you have a working webcam attached to your computer, just follow the instructions below to connect on your scheduled mediation date.

1. Close all other video software applications that may have come with your camera.
2. Call into the meeting with the phone number and passcode from the meeting setup email you received. We will assist you in connecting to the online meeting software over the phone.
3. Instructions for logging into your online meeting will be sent to you after your mediation date is scheduled.
4. Connect to the online meeting by clicking the link provided in the setup email. Enter the passcode provided to you and you will be connected to the meeting through your Web browser.

5. Once you have connected, look for the "allow" button in the lower right hand corner of your screen to enable your video camera for the session.

6. If your camera is automatically detected, you will see your video image in the lower left corner of your screen. If you do not see your video image, follow the steps below to configure your camera.

7. Once you have connected your video camera, you can click the Full Screen icon at the bottom of the video chat screen to expand the video to full-size. To minimize the video screen, click Minimize icon.

**Configuring Webcam Connection (if not auto-detected)**

1. Right-click on the video chat window in the lower left corner of your screen and select "Settings."
   Note: Mac users can Control-click to bring this menu.

2. Using the Adobe Flash Player Settings dialog box that appears, click the Camera Icon.
3. Select the name of your camera from the drop down menu.

4. Click the Reload icon to restart the Video Chat window. You should now see your video image appear in the box.

**Free Consultation**
Learn more about how you can mediate your divorce online with video mediation by signing up for a Free Consultation. We will contact you within 24-hours to set up an appointment. For any questions or concerns, you may also contact us by phone by calling (800) 290-1012 or emailing us at info@onlinedivorcemediation.com.